

Warranty



WENDELBO

Warranty /

To offer our customers complete peace of mind and to truly accentuate the durability, high quality, and workmanship of our designs, Wendelbo offers an extended warranty against production and construction defects. A five-year warranty applies to all furniture in our collection, while our rugs are covered by a two-year warranty.

The warranty covers faults which were present at the time of purchase, or which have arisen due to faults which were present at the time of purchase. The extended warranty period is effective from the dispatch date and applies to all products purchased on and after January 1, 2023.

During the warranty period, Wendelbo will, at its sole discretion and obligation, provide remedies for any defective product, part, or component, including repair, replacement, or issuing of a credit note.

General terms

Situations and circumstances where the warranty does not apply (non-exhaustive):

- Customer leather, customer fabrics, or separately ordered materials (COM)
- Consequential or incidental damage
- Incorrect storage, assembly, or maintenance of the product
- Unauthorised repair or modification without Wendelbo's consent
- Abuse, misuse, or use of improper cleaning methods (please refer to our care guidelines)
- Normal wear and tear
- Outdoor or humid environment exposure
- Prolonged exposure to strong sunlight or heat
- Deviation from a wood or fabric sample, as materials naturally mature over time. Samples are only for guidance.
- Natural variations occurring in stone, wood and leather are not considered faults or defects.

Please keep in mind that when placing a reorder, there may be slight adjustments to our designs as we consistently develop and enhance them.



Delivery of a replacement product or repair of a product does not result in a renewal or extension of the applicable warranty period. In relation to claims, Wendelbo does not bear the expenses of freight costs.

The original purchase invoice is mandatory when a claim is made under the warranty.

Any inquiries or questions related to our warranty should be directed to our wmd@wendelbo.dk.